Quality Policy

Compass Developments (NE) Limited's (the 'Company') objective is to create a company environment of excellence not only in materials and workmanship but also for our employees and persons affected by our work. We have devised the following policy to achieve these objectives:

- We aim to deliver our service efficiently and effectively in compliance with the client's specifications.
- We endeavour to meet our client's expectations in terms of workmanship and materials of high quality.
- Provide authoritative, independent, and highly professional services that delight our clients and fully satisfy their requirements.
- Ensure all staff are trained and briefed about all the quality documentation so that they can implement the policies and procedures in their work.
- Comply with all relevant legislation.

This will be achieved by:

- Maintaining and continually improving on a quality management system certified against BS EN ISO9001 and which also complies with the requirements of the appropriate international accreditation standards.
- Setting and reviewing measurable quality objectives and ensuring those objectives are met
- Provide the necessary resources and ensure responsibilities and authorities are determined and communicated throughout Compass Developments (NE) Limited.
- Reviewing the effectiveness of the quality management system and assessing opportunities for its continual improvement
- Ensuring everything we do is always carried out in accordance with stated methods and customers' requirements.

The Policy and associated documentation are made known to all employees and will be reviewed on a regular basis.

Peter Young
Managing Director